



**Brillant Avenir
Group**

**Pinnacle Partners in
Growth & Innovation**

Business Profile

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Introduction

Brillant Avenir Group is a dynamic network of entities shaping industries and forging impactful partnerships. From telecom leadership with Hadaf's direct Telecom sales, call center excellence through Brillant, and efficient delivery services with Ad Astra, to cutting-edge IT solutions provided by Synavos, we seamlessly integrate strengths across diverse sectors. With more than 500 staff, our unified commitment to innovation propels us forward, setting industry standards and leaving a lasting impact on the landscape of telecommunications and beyond.



Mission

Empowering businesses through exceptional call center support services, innovative solutions, and a commitment to societal impact.

Vision

To be the leader and first choice for all consumers & partners seeking quality services in the call center and support industry.

Values

Embodying trust, integrity, passion to serve, ownership, and inclusivity, our values define our commitment to industry excellence.

Philosophy

Foundations built on trust and integrity. Emphasis on organized working, quality, and professionalism.





Businesses Under Brilliant Avenir Group

Dynamic partnerships fuel Group
growth and success.

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BRILLANT
AVENIR

Brilliant Avenir

Call Centers Services LLC, Dubai

Founded in 2019, Brilliant Avenir is a top channel partner for Etisalat in the telecom sector. With our people embodying our values and work philosophy we lead in Mobile Number Portability and new postpaid sales. Our diverse and multilingual teams are committed to innovation in a secure and nurturing environment.



Call Center Support Services

Customer support, multi-channel assistance, and personalized solutions.



Innovative Solutions

Cutting-edge technologies, enhancing customer experience.



Hadaf Al Mustaqbal

General Trading LLC, Dubai

Hadaf Al Mustaqbal is a prominent name of telecom sector in UAE and a top channel partner of Etisalat. With a dedicated team of over 110 staff, they excel in quality sales and services, annually serving more than 15,000 customers and earning recognition from Etisalat.

Direct sales of telecom products and services

- Elife
- Bitstream
- Home Wireless
- Post-paid and MNP Post-paid lead generation

Staff Serving

110+

Customers Annually

15,000+

Best Channel Partner



Excellence



Best
Business
Leader



Top
Partners



Community
Sales Top
Partners



Top
Performer



Al Tawasol Al Tarweeg

Call Center LLC, Ajman

Launched with a team of skilled professionals, our Ajman office excels in delivering top-tier call center solutions. Emphasizing efficiency and client satisfaction, it plays a crucial role in advancing our success in the communication industry.



Commenced operations with 50 skilled professionals.



Emphasis on delivering top-tier call center solutions.



BRILLANT
AVENIR

Brillant Avenir

(Pvt) Limited, Lahore

Strategically placed with a pool of talented professionals, Brillant Avenir's Lahore office is a hub for innovation and top-tier solutions. It stands out in its commitment to quality and client-centric services, making a significant impact on our mission.



Dynamic team of highly skilled professionals.



Fostering innovation and delivering top-tier solutions.



APT Solutions

(Pvt) Limited, Karachi

At our Karachi center, a dynamic team combines local expertise with Brillant Avenir's values. Focused on efficiency, client satisfaction, and innovative approaches, it plays a pivotal role in creating a lasting impact within customer services.



Highly experienced team of more than fifty professionals.



Combining local expertise with overarching values of Brillant Avenir.



Our Teams

- 200+ staff across the UAE, Egypt, and Pakistan.
- Advancing cultural diversity in the company through policies and practices.
- Talented, highly experienced, and motivated individuals in every field of management and expertise.
- Efficient and energetic sales team with a well-connected network.





Our Strategic Network

Mutually Beneficial Partnership to Drive Innovation and Growth





Synavos Solutions

Where Expertise Meets Innovation in
Technology Solutions.

A team of experienced IT professionals and Chartered Accountants is dedicated to delivering customized, industry-leading software solutions. Harnessing the power of cutting-edge technology Synavos is fueling business growth, efficiency, and digital evolution, ensuring success in every venture.



Tech Startup Services and
Custom App Development



Enterprise Solutions and
Implementation Services



Managed IT Operations
and Services

Affiliations





Ad Astra Per Aspra

Delivery Services LLC

Ad Astra Per Aspra Delivery, established in 2021, is a leading service with 200+ riders providing services to Noon Foods, Talabat, and Careem. Our platform prioritizes seamless cross-platform experiences for world-class customer satisfaction, emphasizing professionalism and efficiency.

What Ad Astra ensures:

- Experienced , goal-oriented and self-motivated staff.
- Zero vehicle and maintenance cost for new businesses.
- Round the clock availability.
- Quickstart and flow of business activities.

Serving



Brilliant Avenir Achievements

Accomplishments Speak Volumes,
“Our Excellence is Certified”

Brilliant Avenir Group holds numerous honors from Etisalat, highlighting our excellence in telecom sales. We have won several accolades as highest achiever of all quarters during past few years. These accolades reflect our commitment to quality, innovation, and impactful contributions to the telecommunications industry.

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Certificate of appreciation
COMMUNITY SALES - TOP PARTNER FOR HIGHEST MNP ACHIEVERS

BRILLANT

Awarded by etisalat by e& in recognition of your exceptional sales performance in 2022

Deepak Ramchand Bhatia
Vice President Alternate Channels



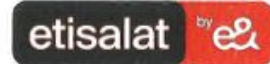
Certificate of Appreciation

is awarded to

BRILLANT AVENIR GENERAL TRADING LLC

Ranked 1st in MNP sales during the
1st Quarter of 2022.
We truly appreciate your hard work and contribution.

Sr. Director/Community Sales
Abdulaziz Mohd Al Marzouqi



Certificate of Appreciation

Proudly presented to

AL TAWASOL AL TARWEEG CC LLC

Ranked 2nd in MNP sales during the
3rd Quarter of 2023.
We truly appreciate your hard work and contribution.

Sr. Director/Community Sales
Abdulaziz Mohd Al Marzouqi



Certificate of Appreciation

Proudly presented to

Brillant Avenir General Trading LLC

Ranked 1st in Number Porting sales during the
2nd Quarter of 2022.
We truly appreciate your hard work and contribution.

Sr. Director/Community Sales
Abdulaziz Mohd Al Marzouqi



**BRILLANT
AVENIR GROUP**

Thank You!

Contact us

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